CAS Academic Program Review Procedure and Templates

Academic Program Reviews (APR) are a function of the Provost’s Office and are coordinated by the Deputy Provost for Academic Affairs. The purpose of this document is to outline the APR process for the College of Arts and Sciences and provide detailed templates and guidelines. The Provost’s Office maintains a comprehensive guidelines document that fully discusses the goals, format, required content, review panel composition, etc., and also maintains a master schedule on its website.

Selection and Timing:

The Provost and Dean select units for review, normally at seven-year intervals. Each APR is completed over three semesters and are noted as Semester 1, Semester 2, and Semester 3. CAS maintains an internal review schedule and communicates with departments as to their scheduled review dates. Requests to defer an APR must be approved by the Dean and Deputy Provost for Academic Affairs (DPAA), and if approved, the College’s internal APR schedule is updated accordingly.

CAS Process:

1. **Confirmation:** At the beginning of each Fall and Spring semester, the CAS Dean’s Office works with the DPAA and the scheduled Department to confirm upcoming APRs for the following semester. For example, at the beginning of the Fall semester, CAS confirms APRs that will begin Semester 1 of the process staring in the Spring semester.

2. **Initial Meetings:** At the beginning of Semester 1, two meetings are scheduled: The first is with the Dean, Associate Dean, and Department Chair, and the second is a meeting with the Dean, Associate Dean, and the Department faculty. The purpose of these meetings is to:
   a. Provide the Chair and Department Faculty with an overview of the process and discuss strategic planning.
   b. Formulate questions that should be addressed in the self-study and review the self-study format.
   c. Discuss the data that will be sent to the Department from Institutional Research (IR) and review the data in the CAS Department Dashboard.

3. **Semester 1:** The Department should begin its self-study in Semester 1, after the initial meeting with the Dean and Associate Dean. The following items are to be completed by the end of Semester 1:
   a. Department reviews (or if needed, creates) their strategic plan, as this is to be referenced in the self-study and included in the appendices.
   b. Department provides the names of at least 8 potential external reviewers and 2-3 potential internal reviewers (providing internal reviewer names is optional) to the Associate Dean, who works with the Dean to obtain approval of the list. The list of external reviewers should include brief explanations on why the individuals are being recommended, and a link to his/her CV.
   c. Dean submits the list of external reviewer names (and internal names, if provided) to the DPAA for approval.
   d. After the DPAA approves the list of external reviewers, the Dean contacts the Faculty Senate COCAN chair to request the selection of an internal reviewer.
   e. Dean’s Office team works with the Department and the Provost’s Office to determine an appropriate date for the Site Visit, to take place midway through Semester 3. The following individuals must be available to attend meetings with the review team:
      i. Department leadership, faculty, students, and staff.
      ii. Dean and Associate Dean.
      iii. Provost and Deputy Provost for Academic Affairs.
      iv. Dean of the Graduate College (if applicable to the Department).
      v. If available, the President should be invited to attend the Exit Lunch.
f. Associate Dean invites the external reviewers with the goal of securing four external scholars for the review and ensures that the Site Visit date is included in the invitation.

g. Faculty Senate COCAN chair invites and secures the internal reviewer.

4. **Semester 2:** By the end of Semester 2, the Department should have:
   
a. Completed the first draft of its self-study, with the understanding that the document must be finalized and distributed by the Department **at least 30 days prior** to the Site Visit.

b. Made hotel arrangements for the external reviewers at the Courtyard Marriott and provided the reviewers with the hotel confirmation and information about travel and reimbursements.

5. **Semester 3:** The Site Visit is to be conducted during Semester 3. A draft of the self-study document should be submitted to the Dean before it is finalized and distributed. The self-study document must be finalized and submitted to the external reviewers, Dean, Associate Dean, Provost, DPAA, and Dean of the Graduate College (if applicable to the Department) **at least 30 days prior** to the Site Visit. The following must also be completed by the Department:
   
a. Set the schedule for the 3-day Site Visit and reserve rooms, meals, and shuttle/taxi service both to and from the airport or train station, and as needed during the visit. Also, prepare the emergency contact list. Submit the schedule and emergency contact list to the Dean’s Office at the **beginning** of Semester 3. The schedule will then be sent to the Provost’s Office for final approval.

b. **Self-Study Distribution, 30 days prior to Site Visit** (please ensure that the Dean has seen a draft prior to distribution):
   
i. Must be sent electronically to each review committee member, Dean, AD, Provost, DPAA, Admin Assistant to the DPAA, and Dean of the Graduate College (if the Department has a graduate program).

   ii. Hard copies must be delivered as follows:
       1. Dean’s Office: 7 copies – 5 for the review committee, 1 for the Dean, and 1 for the AD.
       2. Provost’s Office: 3 copies – 1 for the Provost, 1 for the DPAA, and 1 for the Dean of the Graduate College (if applicable to the Department).
       3. The Dean’s Office will ensure that the hard copies are provided to the external reviewers for their Sunday night meeting, along with a copy of the schedule, emergency contact list, and format guidelines for their report.

c. During the Site Visit, obtain all travel-related receipts from the external reviewers, make arrangements to receive any additional receipts for expenses incurred during the return trip, and then process all reimbursements.

6. **After the Site Visit:**
   
a. The external reviewers are tasked with submitting their **External Review Team Report** to the DPAA **no later than 30 days** after the completion of the Site Visit. The DPAA then distributes the report to the Dean and Chair.

b. Once the final report is received from the review team, the Department processes forms to pay each external reviewer his/her honorarium. The internal reviewer does not receive an honorarium.

c. The Department then works with the AD and Dean to prepare a response and submits their **Response to the External Review Team Report** to the AD and Dean **within 30 days** of receiving the external reviewer’s report. The Dean shares the response with the DPAA, Provost, and Dean of the Graduate College (if applicable to the Department).

d. **Within 6 weeks** of the Department submitting their response to the External Review Team Report, a meeting will be scheduled by the Dean’s Office with the Department Chair, Dean, AD, and Provost and/or DPAA to review the Department’s response and decide on an **Implementation Agreement**.

e. Updates on the progress of the items listed in the implementation agreement are reviewed annually during the Chair’s appraisal meeting.
Sample Email Sent from Depts to External Reviewers Regarding Hotel Accommodations and Travel

Dear Dr. XXX,

Below (or attached) is the confirmation for your hotel stay while you are in Newark, Delaware for the Academic Program Review for the [department name]. Please send me the details of your travel arrangements as soon as you have made them so that I can reserve a shuttle to pick you up from the airport or train station and bring you to campus. You will need to arrive early Sunday afternoon on (date). There will be a working meeting from 4:00 p.m. to 6:00 p.m. with college and university leaders and a working dinner for the review team at 6:00 p.m. Your visit will conclude on Tuesday (date) after the exit lunch, so you should not plan to leave campus before 2:00 p.m. that day.

Please go to https://udapps.nss.udel.edu/w9_vendorReg/ and fill out the W-9 form so that the travel reimbursement and honorarium can be automatically deposited to your bank. Please submit the attached form and all original, itemized receipts to NAME OF DEPT ADMIN during your visit to the University.

The department will have its self-study materials sent to you no later than four weeks prior to your visit. If you have any questions, please do not hesitate to call. We look forward to your visit to the University of Delaware!

Thank you,
Department Administrator Signature

***NOTE TO DEPARTMENTS: The $1,000 honorarium and all travel-related expenses should be paid via the Payment to Individual webform. Please use the Provost’s Office purpose code, ACPL112113, and the account code 146400 for the honorarium, and 136800 for travel.

Please include the Reimbursement Cover Sheet provided below as an attachment to this email.
Academic Program Review Reimbursement Cover Sheet

Date:  

Name (in full):  

Expenses Incurred:

Rail or plane fares $__________
Shuttle or taxi fares $__________
Tolls $__________
Parking $__________
Number of private auto miles driven $__________

Meals:

Breakfasts $__________
Lunches $__________
Dinners $__________
Lodging costs $__________
Other (please describe) $__________

TOTAL: $__________

Please attach itemized, original receipts and return to: DEPARTMENT ADMIN NAME
DEPARTMENT ADMIN ADDRESS
DEPARTMENT ADMIN PHONE
DEPARTMENT ADMIN EMAIL

You will also receive a $1,000 honorarium for your service. The University is required, per IRS regulations, to obtain a W-9 for all persons receiving payment from the University. Please complete the online W-9 using the following link: https://udapps.nss.udel.edu/w9_vendorReg
# Academic Program Review Emergency Contact List
## Department of XXXX

### UD Dean's Office

**John A. Pelesko**  
Dean  
College of Arts & Sciences  
pelesko@udel.edu  
302-831-2793 (work)  
302-XXX-XXXX (cell)

**NAME**  
Associate Dean  
College of Arts & Sciences  
EMAIL  
302-831-2793 (work)  
302-XXX-XXXX (cell)

**NAME**  
Chair  
Department of XXXX  
College of Arts & Sciences  
EMAIL  
302-831-XXXX (work)  
302-XXX-XXXX (cell)

### External Committee Members

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<tr>
<th>NAME</th>
<th>Professor, DEPT</th>
<th>XXXX University</th>
<th>City, State, Zip</th>
<th>Cell #</th>
<th>Email</th>
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### Internal Committee Member

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<th>NAME</th>
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**Academic Program Review Schedule – Department of XXXX**

**Sunday, DATE**

1:00 to 4:00 pm  
External Review Team checks into Courtyard Marriott.

4:00 to 6:00 pm  
Review Team meets with Dean John Pelesko, Associate Dean XXXX, Deputy Provost for Academic Affairs Lynn Okagaki, and Interim Dean of the Graduate College Doug Doren (if applicable to the Department). Senior administration provides overall context and specific objectives for the review. {NOTE TO DEPTS: Please reserve a meeting room at the Courtyard Marriott to accommodate this group, as well as light refreshments.}

6:00 to 8:00 pm  
Dinner. Review Team meets to frame questions members have for the various groups they will meet on Monday. {NOTE TO DEPTS: Please make a reservation for this dinner at the Courtyard Marriott.}

**Monday, DATE**

7:30 to 9:00 am  
Breakfast. Review Team meets with department chair/school director and other unit leaders. {NOTE TO DEPTS: Please make arrangements for this meal.}

9:00 to 9:30 am  
Travel to department. {NOTE TO DEPTS: Please make travel arrangements for the reviewers to and from the hotel and campus.}

9:30 to 10:45 am  
Meeting with faculty. Faculty member XXX escorts to next meeting.

11:00 to 11:45 am  
Meeting with department administrative staff. Staff member XXX escorts to lunch.

12:00 to 1:15 pm  
Lunch with graduate students. {NOTE TO DEPTS: Please make arrangements for this meal.} Graduate student XXX escorts to next meeting.

1:30 to 2:45 pm  
Meeting with faculty. Faculty member XXX escorts to next meeting.

3:00 to 4:00 pm  
Meeting with undergraduate students. Student XXX escorts to next meeting.

4:15 to 5:30 pm  
Meeting with faculty for tour of the Department’s facilities. XXX escorts to dinner.

6:00 to 8:00 pm  
Dinner. Review Team meets with faculty/unit leaders. Final opportunity to clarify issues. {NOTE TO DEPTS: Please make arrangements for this meal and travel arrangements for the reviewers to return to the hotel.}

**Tuesday, DATE**

7:30 to 9:00 am  
Breakfast with Review Team to plan report. {NOTE TO DEPTS: Please make a reservation for this breakfast at the Courtyard Marriott.}

9:00 to 12:00 pm  
Opportunity for Review Team to draft report. {NOTE TO DEPTS: Please reserve a meeting room at the Courtyard Marriott to accommodate this group, as well as light refreshments.}

12:30 to 2:00 pm  
Discussion with senior administration. Lunch with Provost Robin Morgan, Deputy Provost for Academic Affairs Lynn Okagaki, Interim Dean of the Graduate College Doug Doren (if applicable to the Department), Dean John Pelesko, and Associate Dean XXXX. {NOTE TO DEPTS: Please make a reservation for this lunch at the Courtyard Marriott.}
## Quick Guide to Responsibility and Payment Split

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<thead>
<tr>
<th>Provost’s Office</th>
<th>Dean’s Office</th>
<th>Department</th>
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<tbody>
<tr>
<td>Maintains UD’s APR Schedule</td>
<td>Confirms APR schedule with the Provost’s Office and departments</td>
<td>Provides list of potential external reviewers</td>
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<tr>
<td>Ensures data is sent from Institutional Research to Departments</td>
<td>Schedules initial APR meeting with the Dean, AD, and Chair, and APR meeting with the Dean, AD, and Department Faculty</td>
<td>Makes hotel arrangements and travel arrangements to/from the airport/train station to the hotel. Emails reviewers to provide confirmation numbers.</td>
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<tr>
<td>Approvers external reviewers</td>
<td>Provides data to departments via updated CAS Dashboards</td>
<td>Creates proposed schedule of meetings for the reviewers and submits to Dean’s Office for approval</td>
</tr>
<tr>
<td>Reviews and approves the proposed schedule of meetings for reviewers</td>
<td>Obtains approval of the external reviewer list</td>
<td>Completes the Emergency Contact List and sends to the Dean’s Office</td>
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<tr>
<td><strong>Pays for</strong>: Travel, shuttle, hotel, honorarium, refreshments, and meals (but not alcohol). Charge all to: ACPL112113</td>
<td>Works with the department to select Site Visit dates and places holds on UD leadership calendars</td>
<td>Makes reservations for all meals (Sunday-Tuesday)</td>
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<tr>
<td>Attends Sunday working meeting and Tuesday exit lunch</td>
<td>Works with Faculty Senate COCAN chair to invite and secure internal UD reviewer</td>
<td>Makes reservations for all meetings rooms, including at the Marriott and on campus, and refreshments</td>
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<tr>
<td>Receives and distributes the external review report</td>
<td>Invites and confirms external reviewers</td>
<td>Arranges all transportation to and from the hotel to campus</td>
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<tr>
<td>Participates in the drafting of the Implementation Agreement</td>
<td>Obtains approval of the proposed schedule of meetings for reviewers</td>
<td>Submits self-study (both electronic and hard copies) 30 days prior to the Site Visit and distributes the hard copies. <strong>Pays for</strong> copying.</td>
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<td>Prepares materials for the Sunday night working meeting, to include hard copy of the self-study (provided by the department), schedule, emergency contact list, and the Information for Academic Program Reviewers doc</td>
<td>Attends all applicable Monday meetings. <strong>Pays for</strong>: Any alcohol consumed during Monday meals</td>
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<tr>
<td><strong>Pays for</strong>: Any alcohol from the Sunday dinner and Tuesday exit lunch. Charge to: ARSC175111</td>
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<td>Obtains all receipts from external reviewers and processes reimbursements</td>
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<tr>
<td>Attends Sunday working meeting and Tuesday exit lunch</td>
<td>Processes forms to pay each external reviewer his/her $1,000 honorarium</td>
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<tr>
<td>Receives and distributes the department’s response to the external review report</td>
<td>Submits a written response to the external review report to the Dean’s Office</td>
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<tr>
<td>Schedules meeting to discuss the implementation agreement and participates in the drafting of the agreement</td>
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